

## Quality Responsibilities

QMP-02: V01.00

### Management is committed to:

Establishing the Quality Policy and its objectives.

Developing and continually improving the effectiveness of the Quality Management System to meet or exceed the requirements of the BS EN ISO 9001 Quality standard and Equipment and Protective Systems Intended for Use in Potentially Explosive Atmospheres Regulations 2016, SI 2016:1107 (as amended).

Ensuring that management review meetings set and review the Quality Policy and its objectives to ensure its continuing suitability.

Ensuring that adequate measures are in place to monitor its quality performance and the effectiveness of the Quality Management System.

Understanding customer needs and expectations and facilitating opportunities to enhance customer satisfaction.

Communicating throughout the Organisation the importance of meeting customer and applicable statutory and regulatory requirements.

Addressing risks and opportunities in keeping with the context and objectives of the BS EN ISO 9001 standard.

Driving continuous improvement in all business areas, involving all employees.

Ensuring the planned availability of resources and training.

Providing a working environment that is appropriate for its needs and safe for all personnel.

Minimising the Organisation's environmental impact.

All personnel have the responsibility to understand the requirements of this Quality Policy and to abide by the contents of the Quality Manual.

The Quality Manual and the Management Review minutes are made available to all members of staff as a means of communicating the effectiveness of the Quality Management System.



**Robert Wilmington-Badcock**  
Managing Director

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